



SEASONAL GREETER

ABOUT MIGNON FAGET

The New Orleans jewelry design house of Mignon Faget has been designing jewelry for over 50 years. As a distinguished New Orleans brand, Mignon Faget prides itself on being a luxury retailer offering excellent customer service from every outlet. As Mignon Faget moves into the next 50 years of business, the brand is adapting, innovating, and inspiring the jewelry world of today.

POSITION DESCRIPTION

As a Seasonal Greeter, you will initiate the connection between brand and consumer. Your main priorities will include customer service, Collector satisfaction, and gallery maintenance. Our Holiday team should be equipped with the tools to multitask within a fast-paced environment.

RESPONSIBILITIES:

- **Customer Service:** Our tagline, Every Wear a Story, was created with our Collectors in mind. Our current Collectors know the significance behind an MF design, while new Collectors require a little education. Your role is to act as a liaison between Collector and brand.
- **Collector Satisfaction:** Responsible for the satisfaction of our Collectors before and after their gallery journey.
- **Line Management:** Monitor Stylist to Collector ratio to ensure an efficient gallery journey.

REQUIREMENTS:

- Retail/Customer Service Experience
- Interest in Fashion
- Strong speaking and social skills
- Ability to stand for extended periods of time

COMPENSATION Hourly rate. Generous discount.

MIGNON FAGET™

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mignonfaget.com